

RACs, MACs, and ADRs: What is New and What You Can Do (WEBINAR)

November 13, 2014, 2:00 pm – 3:30 pm Eastern

Presenter: Ellen R. Strunk, PT, MS, GCS

Does the term “Recovery Audit Contractor” (RAC) give you nightmares? Are you just now recovering from the tsunami of Additional Development Requests (ADRs) and Denials that swamped us all in early 2014? If so, you are not alone. The Recovery Audit (RA) Program was first implemented in 2009 with a mission to detect and correct past improper payments so that the Centers for Medicare and Medicaid Services (CMS) and the Medicare Administrative Contractors (MACs) can implement actions that will prevent improper payments. Since 2009, the program has undergone some modifications and its role in reviewing claims has touched almost every provider setting. Concurrent with this program, CMS began using the RACs to review all therapy claims over \$3,700. Learn what is new with both programs and how to set up systems to improve your response rate and efficiency.

Upon completion of the audio conference, you will be able to:

- Identify current regulations affecting the scope and future work of the Recovery Audit Program
- Understand the key issues the Recovery Audit program targets, how their probe samples are chosen, and what your rights as a provider are.
- Learn what every level of your business can do to minimize the risk of an audit, from top management down to the treating therapist.
- Identify efficient systems for responding to requests for additional documentation (ADR’s).

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