

Teamwork Prevention Care Transitions  
Best Practice  
Kansas Foundation for Medical Care Partnerships  
Quality  
Trust  
Leadership  
Technology  
Nursing Homes  
Physicians  
Hospitals  
Ethics  
Patients Innovation Providers  
Strategy Administration  
Communication Nurses Forum  
Improvement Safety Proven Effective  
Adverse Drug Events Electronic Health Records  
Catalyst Collaboration Healthcare

Improving Healthcare Through

# INNOVATION

Quality Forum  
June 6, 2013  
Wichita, KS

# INNOVATION

### **Goals**

By definition, innovation is the introduction of a new idea, method or device. In healthcare, innovation surrounds the industry. The Quality Forum will focus on the latest concepts transforming the healthcare industry in Kansas and provide the tools to implement those concepts in our communities.

KFMC will assist by working with nursing homes, hospitals, providers and more to achieve excellence in patient care. KFMC will provide guidance, assistance and empower providers to be innovative and forward-thinking leaders in their organizations to ensure the quality, effectiveness and safety of healthcare.

### **Objectives**

At the conclusion of the program, participants will be able to:

- Identify new concepts for engaging community partners to provide better healthcare through collaboration.
- Explain national and state healthcare initiatives relating to quality improvement and health information technology.
- Summarize the key characteristics of new value-based payment models, including shared savings, bundled payments and global budgets.
- Describe healthcare priorities related to patient safety.
- Discuss evidence related to the use of atypical antipsychotics in the elderly and the associated risks.
- Define the need to implement antimicrobial steward practices in healthcare settings.
- Identify opportunities for improvement related to privacy and security of an electronic health record.
- Recognize the benefits of forming community partnerships to improve care transitions and reducing hospital readmissions.
- Recognize opportunities to enhance care that is patient-centered and includes educating the patient and their families when appropriate.

### **Learning Methods**

Lecture presentation, question/answer, PowerPoint slides, handouts. No prior quality improvement experience or knowledge is required before attendance.

### **Target Audience**

The target audience for this program includes physicians, nurses, administrators, managers, quality professionals, risk managers, health information managers, pharmacy professionals, ESRD professionals and all business and healthcare professionals interested in improving healthcare quality.

### **Planning Committee**

Rebecca Bailey, MBA, Marketing and Outreach Coordinator; Cathy Cordova, BSN, RN, Quality Improvement Project Manager; Sarah Irsik-Good MHA, Quality Improvement Director; Nadyne Hagmeier, RN, CPUR, Quality Improvement Project Manager; Ken Mishler, MBA, PharmD, RPh, President and Chief Executive Officer; Laura Sanchez, RN, Quality Improvement Project Manager; Darlene Smikahl, MSN, BSN, RN, Quality Improvement Project Manager; Tami Sterling, Education and Communications Coordinator.

# AGENDA

- 7:30-8 a.m. *Registration/Continental Breakfast*
- 8-8:15 a.m. *Welcome*  
Ken Mishler, MBA, PharmD, RPh
- 8:15-9:15 a.m. *Common-Pool Resource Management*  
Jane Brock, MD, MSPH, Chief Medical Officer  
Colorado Foundation for Medical Care
- 9:15-10:15 a.m. *Healthcare in Kansas*  
Robert Moser, MD, Secretary  
Kansas Department of Health
- 10:15-10:30 a.m. Break
- 10:30-11:30 a.m. *From Volume to Value: New Payment Models to Incentivize Quality*  
Jeffrey Ellis, JD, Principal and Martie Ross, JD, Principal  
Pershing Yoakley & Associates (PYA)
- 11:30-12:30 p.m. Lunch/Networking
- 12:30-2 p.m. *Learning and Action Networks (L&AN) Breakout Sessions*
- Use of Antipsychotic Medications-Side Effects or Resident Behavior?*  
Karen Moeller, PharmD, Clinical Associate Professor  
University of Kansas Medical Center
- Antimicrobial Stewardship Across the Continuum of Care*  
Trevor Van Schooneveld, MD, Assistant Professor  
University of Nebraska Medical Center
- What's New with Electronic Health Record Privacy and Security?*  
Trisha Harkness, CISSP, CHPS,  
Senior HIT Privacy & Security Consultant  
Kansas Foundation for Medical Care
- It Takes a Village: Community Engagement Across the Health Care Continuum to Improve Care Transitions & Reduce Readmissions*  
Jane Brock, MD, MSPH, Chief Medical Officer  
Colorado Foundation for Medical Care
- 2-2:15 p.m. Break
- 2:15-3:15 p.m. *One Mom's Story*  
Patricia Skolnik, Founder and Director  
Citizens for Patient Safety



## ***Common-Pool Resource Management***

***Jane Brock, MD, MSPH***

***Chief Medical Officer, Colorado Foundation for Medical Care***

Common-pool resource management is the management of a common resource or issue by a community through the collective action of volunteers and stakeholders. Viewing transitions in care as a common-pool resource can help communities achieve avoidable hospital readmission reduction goals by providing a self-governing group focused on the same target of creating an engaged patient and a community of healthcare providers focused on improving the quality of patient care.

## ***Healthcare in Kansas***

***Robert Moser, MD***

***Secretary, Kansas Department of Health and Environment***

The Kansas healthcare environment is ever changing. New initiatives emerge almost daily and can be driven by many different forces including policy makers, government agencies, local providers and/or health systems. Dr. Moser will address emerging healthcare initiatives including; patient-centered medical homes and discuss the value of quality improvement in benefiting patients and healthcare systems.

## ***From Volume to Value: New Payment Models to Incentivize Quality***

***Jeffrey Ellis, JD, Principal and Martie Ross, JD, Principal***

***Pershing Yoakley & Associates (PYA)***

Federal and private healthcare programs are aggressively pursuing new value-based reimbursement models. By changing the underlying incentives, payers hope to realize improved quality and efficiency. Early results on new initiatives are promising. These changes, many of which are on a fast-track, will change the way healthcare is delivered today.

## ***One Mom's Story***

***Patricia Skolnik***

***Founder and Director, Citizens for Patient Safety***

Preventable medical errors wreak havoc on all those touched by the tragedy. Ms. Skolnik will share her touching story of how numerous medical errors changed her life forever and took her only son. She will transform her personal tragedy into life lessons and explain how partnership between the provider, patient and patient's family can enhance care.

Improving Healthcare Through

# **INNOVATION**

2013 Quality Forum



***What's New with Electronic Health Record Privacy and Security?* (Prevention L&AN)  
Trisha Harkness, CISSP, CHPS  
Senior HIT Privacy and Security Consultant, Kansas Foundation for Medical Care**

The healthcare climate changes rapidly and ensuring patient privacy and security can be challenging. Understanding how an electronic health record (EHR) impacts patient privacy and security is vital. This session will explain the impact of meaningful use on EHR privacy and security, provide a brief history of HIPAA and how the HIPAA Omnibus Final Rule effects EHR privacy and security, as well as identify opportunities for improvement.

***It Takes a Village: Community Engagement Across the Health Care Continuum to Improve Care Transitions & Reduce Readmissions* (Care Transitions L&AN)  
Jane Brock, MD, MSPH  
Chief Medical Officer, Colorado Foundation for Medical Care**

Every readmission begins with a hospital discharge and every transition has two sides. All providers in the community have a role in achieving the high quality, coordinated, and patient-centered care that prevents avoidable readmissions. Learn from Dr. Brock how community collective action can make a difference.

***Antimicrobial Stewardship Across the Continuum of Care* (HAI L&AN)  
Trevor Van Schooneveld, MD  
Assistant Professor, Infectious Disease-University of Nebraska Medical Center**

Learn why antimicrobial use is often ineffective and bacterial resistance continues to expand. Dr. Van Schooneveld will describe the need for antimicrobial stewardship across the spectrum of healthcare settings including inpatient, outpatient, long-term care and other medical settings.

***Use of Antipsychotic Medications-Side Effects or Resident Behavior?* (NH L&AN)  
Karen Moeller, PharmD  
Clinical Associate Professor, University of Kansas Medical Center**

Side effects of antipsychotic medication in the elderly population can be masked by many different behaviors and therefore difficult to determine if the behavior is natural or drug related. Dr. Moeller will discuss how to identify medicinal side effects versus human behavior and how to recognize the difference.



Improving Healthcare Through  
**INNOVATION**  
2013 Quality Forum

**Registration deadline is May 27, 2013.**

For your convenience a registration form is included. You can also register online at [kfmc.org](http://kfmc.org).

The registration fee is \$65 per attendee and includes beverages, lunch, and snacks throughout the day.

Payment can be made online or checks can be made payable to Kansas Foundation for Medical Care. Mail payment and completed registration form to:

Kansas Foundation for Medical Care  
Attn: Tami Sterling  
2947 SW Wanamaker Drive  
Topeka, KS 66614  
785-273-0737 (fax)

**Cancellation Policy**

Registration closes at 4:30 p.m. on May 27, 2013. Registration fee less a \$25 processing fee will be refunded for cancellations received prior to 4:30 p.m. on May 27, 2013. After May 27, registrations may be transferred to other persons within the same organization. No refund will be given for cancellations received after May 27, 2013.

**Hotel Information**

The Quality Forum will be held at the Wichita Marriott, 9100 W. Corporate Hills Drive, Wichita, Kansas.

A block of rooms have been reserved through May 23, 2013 at a special rate of \$99 per night (plus tax) for single/double rooms. Make your reservations now by calling the Wichita Marriott Reservation Department, 8 a.m.-5:30 p.m. CST, 800-610-0673. Calls made outside these hours will be answered by a national Marriott sales office and information on room availability may not be accurate. Reservations received after May 23, 2013 will be accepted at the best rate available at the time of the reservation.

**Handout Material**

Program material will be made available prior to the program.

**Professional Credits**

**Nursing**

*Kansas Foundation for Medical Care is approved as a provider of continuing education by the Kansas State Board of Nursing. This course offering is approved for \_\_\_ contact hours applicable for RN, LPN or LMHT relicensure. Kansas State Board of Nursing Provider Number:*

**Adult Care Home Administrator**  
*Credit Pending.*



## **Personal Information**

Please complete all registration information.

Dr.       Mr.       Mrs.       Ms.       Miss

Name \_\_\_\_\_

Organization name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Job title \_\_\_\_\_

Phone \_\_\_\_\_

E-mail \_\_\_\_\_

## **Breakout Sessions**

Please select one breakout session.

Nursing Home     HAI       Prevention       Care Transitions

## **Continuing Education Information**

Please check appropriate box. Choose all that apply.

CNE     Adult Care Home Administrator     Certificate of Completion

## **Payment and Registration Deadline: May 27, 2013**

Registration is not complete and confirmation will not be emailed until payment is received in full. Payment can be made online when registering or mailed to KFMC.

## **Special Requests**

Please check here if you have any special needs as identified by the Americans with Disabilities Act.

Check here for special dietary needs.